



DELTA

TechOps

Training Course Catalog



Delta TechOps Training

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TOTAL TRAINING EXPERIENCE



Delta TechOps Training is a World Class Organization that is here to serve all of your training needs. From EASA certified courses to Human Factors our staff is among the very best in the industry.

Delta is known for it's graciousness and southern hospitality. Our training group illustrates this everyday and at the same time demonstrates it's professionalism and business savvy.

Come experience our experience. You'll be glad you chose us.

Wilma Miller

General Manager

TechOps Training & Development

Delta Air Lines, Inc.

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TOTAL TRAINING EXPERIENCE

Delta TechOps Training offers aircraft maintenance training by type or system, as well as, technical skills based training.

Our training meets or exceeds Air Transport Association (ATA104) Level III guidelines and European Aviation Safety Agency (EASA) Part 147 Standards for aircraft type ratings. We are the only air carrier maintenance training organization in the United States approved to offer these international training programs.

Delta TechOps Training specializes in customizing maintenance training courses to meet the needs of your organization.

Our instructional staff delivers training material from an operational standpoint. Real world experience is related to students from knowledgeable, experienced instructors. In fact, all of our aircraft instructors are FAA Airframe and Powerplant certified.

With an unwavering commitment to safety and quality, Delta TechOps Training utilizes state-of-the-art facilities to deliver training. Our Atlanta training facility offers electronic classrooms with student computer stations.



This technology provides you with a superior learning environment while maximizing your hands-on experience. Student interaction is enhanced by using student-paced and instructor-led, computer-based training programs. Our instructors will also travel world wide to provide the training you need in any approved location you desire.

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Delta EASA Approved Course Descriptions

B1 LEVEL III TRAINING (Theoretical and Practical)

This course provides information on Airframe Systems, Avionics Systems and Engines. Emphasis is placed on safety, system description and operation, component location and maintenance procedures. This course also complies with the category B1 type training requirement as specified in Part 66 for licensed aircraft maintenance technicians required to exercise certification privileges within a Part 145 approved maintenance organization.

Graduates will have acquired sufficient knowledge to troubleshoot and perform BITE to the maintenance manual level. Remove and replace avionics line replaceable units, repair and safely perform maintenance on aircraft. Students who are regulated under the European Aviation Safety Agency will achieve all the requirements needed to enter a EASA part 66 OJT program in order to obtain a EASA rating for this aircraft.

Personnel should have a basic understanding of Airframe, Avionics and Power Plant systems.

Instructors conduct classes utilizing computer projected overhead displays. Use of Computer Based Training (CBT), Flight Training Devices (FTD) and training boards are included in classes conducted in Atlanta.

Student progress will be monitored by periodic multiple choice tests that will be given throughout the course.



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Delta EASA Approved Course Descriptions

B2 LEVEL III TRAINING (Theoretical and Practical)

This course provides information on all aspects of electrical power, instruments, radio communications, weather radar equipment and autoflight needed to carry out line and base maintenance. The course also includes a detailed description of system operation, component location, removal/installation, BITE, and troubleshooting procedures to a maintenance manual level.



This course also complies with the category B2 type training requirement as specified in Part 66 for licensed aircraft maintenance technicians required to exercise certification privileges within a Part 145 approved maintenance organization. Students who are regulated under the European Aviation Safety Agency will achieve all the requirements needed to enter a EASA part 66 OJT program in order to obtain a EASA rating for this aircraft.

Instructors conduct classes utilizing computer projected overhead displays. Use of Computer Based Training (CBT), Flight Training Devices (FTD) and training boards are included in classes conducted in Atlanta.

Student progress will be monitored by periodic multiple choice tests that will be given throughout the course.

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Delta Courses Offered

General Familiarization

This course provides overview information on Airframe, Systems, Avionics, and Engines. Emphasis is placed on system description and operation. Graduates will have acquired sufficient knowledge to understand system operation and safely perform service maintenance.



Personnel should have a basic overview understanding of Airframe, Avionics and Powerplant systems. Each student will receive a comprehensive training manual for quick reference.

Instructors conduct classes utilizing computer projected overhead displays, reinforced with digital photographs, video and wall mounted instrument panels. Classes are conducted in the English language. Use of Computer Based Training (ILCBT and SPCBT) are used to enhance course delivery.

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Delta Courses Offered

Airframe/System/Avionics Initial

These courses provide information on Airframe, Systems, Avionics, and Engines. Emphasis is placed on systems description, operation, component location and maintenance procedures. Graduates will have acquired sufficient knowledge to troubleshoot, repair, and safely perform maintenance, thereby increasing aircraft reliability.

Personnel should have a basic understanding of Airframe, Avionics, and Powerplant systems. Each student will receive a comprehensive training manual and a variety of handouts for quick reference.

Instructors conduct classes utilizing computer projected, overhead displays, reinforced with digital slides, video and wall mounted instrument panels. Classes are conducted in the English language. Use of computer based training (ILCBT and CBT), and Flight Training Device is included for classes conducted in Atlanta.

Student progress will be monitored by periodic multiple choice tests that will be given throughout the course.



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Delta Courses Offered

Automatic Flight Control Systems / Digital Flight Guidance Systems

This course provides information on the automatic flight control and flight director systems. Emphasis is placed on system operation and test procedures from the flight compartment perspective utilizing the aircraft maintenance manual as the guide. The student will become familiar with normal operation, component location and troubleshooting of the AFCS /DFGS system, utilizing on board equipment. Graduates will have a working knowledge of Automatic Flight Control Systems ultimately increasing reliability of Category II/III systems.

It is recommended that personnel have successfully completed an Airframe/Systems/Avionics initial course for the specific aircraft being taught. Each student will receive a comprehensive training manual and a variety of handouts for quick reference.

Instructors conduct classes utilizing computer projected overhead displays, reinforced with digital photographs, video and wall mounted instrument panels. Classes are conducted in the English language. Use of Computer Based Training (ILCBT and SPCBT), and Flight Training Device is included for classes conducted in Atlanta.

Student progress will be monitored by a multiple choice test given at the end of the course

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Delta Courses Offered

Engine Run

This course provides information on engine runup for aircraft engines. Emphasis is placed on powerplant systems description and operation, component location and maintenance procedures. Graduates will have the required knowledge to troubleshoot, repair and perform maintenance ultimately increasing systems and aircraft reliability.

Personnel should be licensed A & P mechanics and have previous aircraft systems training or extensive experience. Each student will receive a variety of handouts and quick reference guides.



Instructors conduct classes utilizing overhead projection reinforced with digital photographs, video, wall mounted instrument panels, and flight training device (FTD).

Student progress will be monitored by testing in the FTD.

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Delta Courses Offered

Taxi / Brake Rider Training

The Taxi Training course is designed to familiarize the student with all aspects of aircraft taxiing including systems operation. Training is accomplished on checklist procedures as well as dealing with abnormal or emergency situations with either aircraft systems or engines. Heavy emphasis is placed on the prevention of runway incursions and following F.A.R. guidelines. Graduates will have the information and experience necessary to begin taxi qualification with their company.

Personnel should be familiar with aircraft cockpits and have a basic understanding of aircraft and powerplant system operations. Students will receive handout materials



concerning runway markings, ATC / FAA ground operations and taxi briefing cards. Classes are instructor lead utilizing digital photographs and videos. The practical portion of the training is conducted in Flight Training Devices and Full Flight Simulators on full motion. Classes are facilitated in English and are conducted in Atlanta. Classes are completion based or pass / fail based on customer request.

Brake rider training provides each student a thorough familiarization with the aircraft cockpit and procedures through utilization of the aircraft towing checklists. Emphasis is placed on checklist discipline and safety. Graduates will be able to accomplish tow checklists by riding brakes and operating aircraft

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Delta Courses Offered

Human Factors Initial Training

The mission of the Human Factors Program is to encourage positive and dynamic cultural change throughout an organization. This is the next step in Delta's ongoing commitment to the safety of our passengers and employees. This is achieved through frank and honest discussion of the human condition and how it relates to aircraft maintenance.

This course provides Initial Human Factors Training in accordance with the recommendations of the FAA and EASA Part 145. The course provides knowledge on human factors, safety and details of how the company human factors program works.

Course Objectives:

- Improve safety
- Decrease organizational exposure to risk
- Reduce errors due to human factors
- Encourage a positive attitude towards safety
- Discourage unsafe behavior and practices

Each student will receive a variety of handouts, case studies and projects. Instructor conducts class utilizing computer projected overhead displays and videos. Classes are conducted in the English language. Student progress will be monitored by classroom discussion and a multiple choice test given at the end of the course.

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Delta Courses Offered

Troubleshooting Fundamentals

Troubleshooting Fundamentals is geared to enhance troubleshooting skills for all maintenance technicians. This course stresses a systematic, logical approach to troubleshooting.

The course is designed to provide the technician with broad, general techniques that may be applied to any type of technical problem. Proper application of these principles will enable the technician to evaluate and troubleshoot any system with greater ease and confidence. This increases the chance for a first time fix, and will equate to less time spent, fewer parts used, and money saved.

The program focus is on a four-step process that can be applied to any troubleshooting situation. Students learn troubleshooting skills in the classroom through a combination of instructor led lecture and practical application of learned skills through computer simulated systems. Each scenario of the practical exercises simulates a realistic system containing a malfunction, which the technician must evaluate to determine a probable cause, test, and repair.

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Aircraft Courses Offered

B737-200 (JT8D)

EASA B1

EASA B2

Airframe/Systems/Avionics

Automatic Flight Control Systems (SP-177)

General Familiarization

Engine Run

Taxi

Reliability / Troubleshooting

B737-200 (JT8D) / 300 (CFM56-3)

EASA B1

EASA B2

Airframe/Systems/Avionics

Automatic Flight Control Systems

General Familiarization

Engine Run

Taxi

Reliability / Troubleshooting

B737 Next Generation (-600/700/800/900)

EASA B1

EASA B2

Airframe/Systems/Avionics

Digital Flight Control Systems

General Familiarization

Engine Run

Taxi

Reliability / Troubleshooting

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Aircraft Courses Offered

B757-200 (PW2000 & RR / RB211)

EASA B1
EASA B2
Airframe/Systems/Avionics
Automatic Flight Control Systems
General Familiarization
Engine Run
Taxi
Reliability / Troubleshooting

B767-200/300/300ER (PW4000 / GE CF6)

EASA B1
EASA B2
Airframe/Systems/Avionics
Automatic Flight Control Systems
General Familiarization
Engine Run
Taxi
Reliability / Troubleshooting

B767-400ER (GE CF6)

EASA B1
EASA B2
Airframe/Systems/Avionics
Automatic Flight Control Systems
General Familiarization
Engine Run
Taxi
Reliability / Troubleshooting

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Aircraft Courses Offered

B777-200/300 (RR RB211 TRENT & GE90)

EASA B1
EASA B2
Airframe/Systems/Avionics Initial
Automatic Flight Control Systems
General Familiarization
Engine Run
Taxi
Reliability / Troubleshooting

MD88 (PW JT8)

EASA B1
EASA B2
Airframe/Systems/Avionics
General Familiarization
Engine Run
Taxi
Reliability / Troubleshooting

MD90 (V2500)

EASA B1
EASA B2
Airframe/Systems/Avionics
Digital Flight Guidance Systems
General Familiarization
MD90 Differences
Engine Run
Taxi
Reliability / Troubleshooting

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Technical Skills Enhancement Training

Avionics Training Program Courses

The Avionics Training program is designed to provide in-depth classroom and practical training for technicians responsible for the maintenance of avionics systems. This course will cover wiring diagrams/schematics, Electrical Wiring Interconnection Systems (EWIS) standard practices, operation, maintenance and troubleshooting of autopilot/flight director, navigation and other avionic systems found in transport category aircraft.

Phase One -

Troubleshooting and Repair

- Abbreviations, Acronyms and Symbols
- Digital devices
- Wiring diagram manual (WDM) and schematic manual
- Principles of fault isolation
- Multimeters and accessories
- McDonnell Douglas/Boeing Standard Wiring Practices Manual
- Electrical connector repair Boeing MD aircraft SWPM Chapter 20

Basic Systems and Communications

- Sensors
- BIT / BITE
- Electrical Power
- Aircraft loadable software
- Fuel quantity indication
- Digital information system
- Audio integration
- Very high frequency (VHF) communications
- High frequency (HF) communications
- Selective calling system (SELCAL)
- Satellite communications Systems (SATCOM)
- Addressing and reporting system (ACARS)



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Technical Skills Enhancement Training

Phase Two -

Navigation Systems

- EFIS systems
- Pitot/Static systems
- Air Data Computers/RVSM
- VG/DG/IRS
- ADF systems
- VOR systems
- DME systems
- GPS systems
- Weather Radar Systems
- Enhanced Ground Proximity Warning System
- ATC/TCAS system



Autoflight Systems

- Instrument Landing Systems
- CAT II/III (Lower Landing Minimums)
- Autopilot/Flight Director/Heads-up Guidance
- Autothrottle/Thrust Management Systems
- Flight management system (FMS)

All course modules include detail system analysis/troubleshooting utilizing AMM, Fault Isolation Manuals, wiring diagrams and schematics in a classroom/lab environment. In addition to the classroom training, time is spent in the Flight Training Devices demonstrating the basic operation of Avionics systems. Aircraft component location and bite testing is also reviewed for avionics components on the aircraft. Avionics Test equipment training on Boeing and Douglas aircraft is also demonstrated with student participation in setup, testing, and troubleshooting.

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Technical Skills Enhancement Training

Solder Training Program

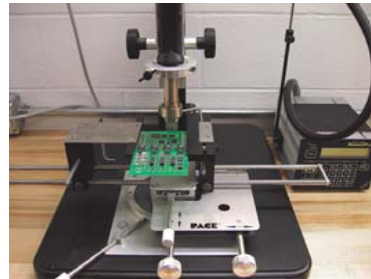
Delta Air Lines' TechOps Training, now offers a basic and advanced skills-oriented Solder Training and Certification program designed to increase quality of workmanship, decrease rework, and improve reliability. Delta is the only airline certified by IPC* to train/certify Application Specialists and Trainers.



IPC standards are sweeping the industry to be THE most widely accepted standards, because they were developed from best practices of industry associates. Legacy standards are rapidly being replaced and/or superseded by IPC standards.



Adopting IPC standards and personnel certification exemplifies an organization's dedication to improve its people, product, and position in the Avionics/Electronics Maintenance industry.



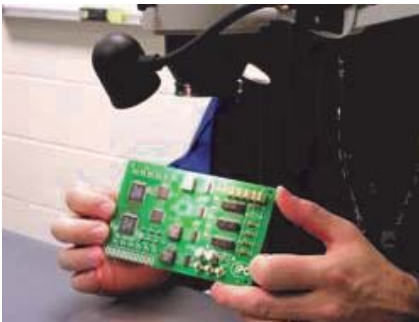
*To learn more about IPC standards and training, visit them at <http://www.ipc.org>

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Technical Skills Enhancement Training



Through classroom instruction and hands-on application guided by a Master IPC Trainer (MIT), the learners gain knowledge and demonstrate precision skills necessary to rework, repair, and inspect electronic, cable, and wiring harness assemblies.



Each learner's workmanship is inspected by a Registered IPC Trainer and required to meet the highest level of IPC standards. Delta's IPC Solder Training/ Certification program enables Avionics Maintenance Technicians to perform to the highest quality by teaching them new skills and challenging the current standard.

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Technical Skills Enhancement Training

Course Descriptions

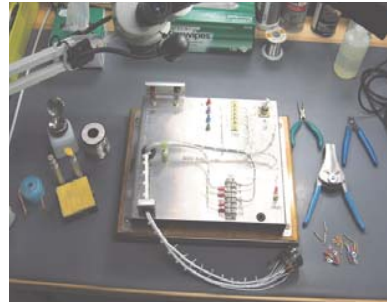
●**IPC-A-610** - The education and training goal of this program is to improve individual “discrimination” skills; that is, to improve accuracy of discrimination between “acceptable” or “unacceptable” electronic assembly per the IPC-A-610 series.



This program will also teach individuals the reasons for the accept/reject criteria to enhance their motivation and ability to consistently and correctly apply the discrimination criteria.

●**Basic Wiring & Termination** -

The aim of this course, is to aid understanding of procedures relating to IPC's/WHMA's-A-620 Standards of acceptability criteria for crimped, mechanically secured and soldered interconnection and the corresponding lacing/restraining criteria associated with cable and harness assemblies.

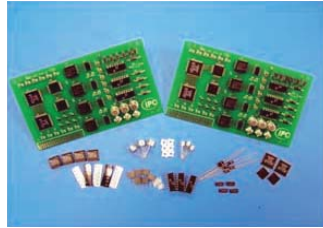


This course provides a combination of lab and lecture in which the students will demonstrate proper termination techniques of cable and harness assemblies to an IPC Class 3 Standard, and concludes with a qualifying examination.

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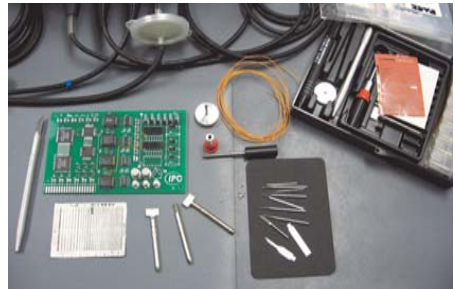
Technical Skills Enhancement Training

•**IPC-7711** - Rework of Electronic Assemblies is the Electronic Industry's standard for the guidelines on removing and replacing electronic components.



This course teaches the IPC recommended techniques, tools, equipment and materials required to perform removal and replacement operations on Plated Through-Hole and Surface Mount Assemblies. This program is built around six individual modules.

•**IPC-7721** - Repair & Modification of Printed Boards and Electronic Assemblies is the Electronic Industry's standard for guidelines in repairing circuitry.



Students will learn the latest techniques used to repair printed wiring board circuits, laminate repair, and conformal coating identification and removal. This program is built around three individual modules.

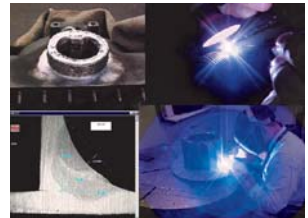
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Technical Skills Enhancement Training

Welding Training Program

Delta Air Lines' TechOps Training offers an advanced skills-oriented Welding Training and Certification program that meets or exceeds the rigid criteria of AWS D17.1 standards. AWS D17.1 is the industry standard for fusion welding in the aerospace industry.

This training program is instructor lead with 90% of the course spent in labs in which the learners demonstrate workmanship skills proficiency. Delta's welding instructors are certified by the American Welding Society (AWS) and have extensive practical welding experience in a variety of procedures and alloys.



This program provides students with training and certification in TIG welding carbon & low alloy steels, stainless steels, nickel alloys, aluminum, magnesium, titanium, and cobalt alloys as well as exotic metals such as 15-7 ph stainless and inconel 718.

After completing the first week of initial welding training utilizing carbon steels, learners progress to low alloy steels, stainless steels, and nickel alloys. Once proficient with these metals, learners can enroll in training for aluminum, magnesium, titanium, and cobalt alloys. Delta maintains in house weld testing capability to provide timely feedback on test results.

Oxyfuel Safety Training



Oxyfuel safety training to comply with OSHA 29 CFR 1910. This training is a combination of knowledge based and hands on training with a practical and written test at the end. Users of Oxyfuel equipment are required by OSHA to be "properly trained and qualified"

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Technical Skills Enhancement Training

Ground Equipment Welding

Stick (SMAW) - Training and certification testing on Carbon steel to AWS D1.1 structural code standards.

MIG (GMAW) - Training and certification testing on Carbon steel to AWS D1.1 structural code standards.

TIG (GTAW) - Training and certification testing on Carbon steel, Stainless steel, and aluminum to AWS standards.

Course Descriptions

Aircraft TIG Welding Initial Training -

Introduction to the TIG welding process include safety, process fundamentals, welding equipment set up, basic metallurgy, and hands on training on carbon steel, stainless steel, and nickel alloys.

Aluminum, Magnesium, Titanium, and Cobalt Aircraft TIG -

Training and Certification testing performed to AWS standards. *Aircraft TIG Welding Initial Training is a prerequisite for taking these courses.

GSE Welding - Stick, MIG, TIG, -

Training to the specified welding process include safety, process fundamentals, welding equipment set up, basic metallurgy, and hands on training and testing on specified alloys.

Welder Certification Testing without training -

Certification testing is available to trained and experienced welders.

Oxy-Fuel Safety Training -

Class room as well as hands on safety training utilizing instructor demonstrations. Learners are required to demonstrate proficiency. (OSHA 29 CFR 1910.252)

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Technical Skills Enhancement Training

Sheet Metal Training Program

Delta's TechOps Training offers an advanced skills-oriented Sheet Metal Repair Training program designed to increase learner's quality of workmanship and skills proficiencies.

This course teaches recommended techniques, tools, equipment and materials required to perform aircraft sheet metal structural repairs.



This Instructor-lead / hands-on training program provides students with 70% of the course spent in lab in which the learners demonstrate workmanship skills on a progressive OJT (On-The-Job) project.

Course length is 80 hours and provides a combination of lab and lecture in which the students will demonstrate proper sheet metal forming, riveting and drilling techniques, fastener installation/removal techniques as well as a comprehensive coverage of blueprint reading and the latest metal forming machines and tooling.

Each learner's workmanship is inspected by Delta's trained and experienced Sheet Metal Instructors and required to meet the highest levels of aircraft standards.

Delta's Sheet Metal Training program enables Maintenance Technicians to perform to the highest quality by teaching them new skills and challenging the current standard.

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Technical Skills Enhancement Training

Advanced Sheet Metal

Upon completion of the Advanced Sheet Metal Course the learner will demonstrate:

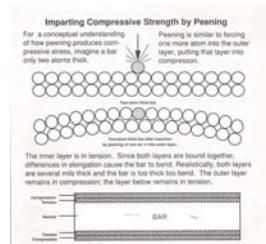
- A basic level of proficiency as it relates to the sheet metal skill
- Safe and efficient use of sheet metal forming machines
- Proper riveting and drilling techniques
- Proper use of sheet metal tooling
- Proper fastener installation and removal
- Interpretation of documentation



Other Course Offerings

Brush Cadmium Plating

This course offers the learner the basic understanding of the Sifco Brush Cadmium Process. Using applicable formulas the learner will demonstrate correct plating technique to replace plating on reworked parts. Course length is four hours.



Rotary Flap Peening

This course offers the learner a basic understanding of the 3M Rotary Flap Peening technique using captive shot flap technology. Also covered is Almen intensity, peening time calculation formulas, and plotting a saturation curve. Course length is four hours.

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Technical Skills Enhancement Training

Composite & Metal Bond Training Program

Delta Air Lines' TechOps Training, now offers industry leading Composite and Metal Bond Training.



These courses teach recommended techniques, tools, equipment and materials required to perform a wide variety of repairs.

Through classroom instruction and hands-on application, the learners gain knowledge and demonstrate skills necessary to perform real life aircraft Composite and Metal Bond repairs using state of the art equipment.



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Technical Skills Enhancement Training

Aircraft Composite Training

80 hours of instructor lead classroom and OJT training

Fabric types and weave styles

Resin matrix and properties

Honeycomb core specs

Wet Lay-up and Prepare repairs

Vacuum bagging and curing

Damage evaluation and inspection



Aircraft Metal Bond

40 hours of instructor lead classroom and OJT training

Adhesive bonding characteristics

Aluminum surface preparation

Adhesive primer application

Inspection and testing of bond failure modes

Vacuum bagging and curing

Safety principles regarding acids and chemicals

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Safety/Environmental Training

Safety Training

Delta's TechOps Safety and Environmental Training has a combination of courses ranging from OSHA required training to life saving skills.

Heartsaver/AED

This course teaches CPR skills and how to operate an Automated External Defibrillator (AED) through the American Heart Association.



Confined Space Entry

This course teaches all requirements outlined in OSHA 1910.146 (Permit Required Confined Spaces) which outlines confined space identification, safe entry requirements, confined space entry permit, continuous monitoring, and proper ventilation.

Fuel Tank Extraction

This course teaches employees the proper procedures to be followed when extracting an incapacitated person from an aircraft fuel tank. Training involves physically removing an incapacitated victim from a fuel tank simulator, recognizing each member of the fuel tank extraction team and their responsibilities, proper PPE required during fuel tank entry, utilizing all safety precautions during, before and after entry, proper use of an air quality monitor, acquiring/maintaining and documenting of paperwork associated with a fuel tank entry and or extraction.

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Safety/Environmental Training

JSA (Job Safety Analysis)

This course teaches employees how to improve job procedures, minimize or eliminate damages and/or on-the-job injuries and to more efficiently train new employees.

HAZWOPER

This course teaches the student how to respond to spills using the Incident Command Structure and determine the proper Respiratory Protection and PPE based on the hazards and information gathered at the spill site.



Powered Industrial Vehicle training (PIV)

Delta's TechOps Training also has an extensive list of powered industrial vehicle training such as:

Articulating Boom	Forklifts	Motorized Carts
Bag Tugs	Jet Tugs	Pallet Jacks
Belt Loaders	Stock Picker	Bob Tail
Maintenance Lift Truck	Man Lift	Mobile Cranes
Cabin Service Truck	Mobile Stairs	Container Loader
Water/Lavatory Waste Trucks		

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